

# Leadership and Talent Development

LEARNING SOLUTIONS  
WE DESIGN AND DELIVER

[ca.corporate-learning-solutions.com](http://ca.corporate-learning-solutions.com)



# ABOUT US

## Experts in facilitated action-based soft skills development for managers and leaders

We are **masters at delivering a high touch learning experience virtually** for our global client base

Our learning experiences offer **excellent instructional design, top notch facilitation and deep subject matter expertise** in topics of the day, such as leading virtually, coaching leadership, diversity and inclusion

**Experiences can take the form of a single course or a learning journey**, building on deep needs analysis with agreed learning and organizational outcomes

We offer **individual, team and executive coaching**

Our **learning solutions are scalable and flexible**. With dedicated program management and facilitators around the world, we can deliver multiple training interventions in parallel in a variety of locations

Established in 2007, our head office is in London, UK, with an administrative and logistics hub in Düsseldorf, Germany and client support in Toronto, Canada



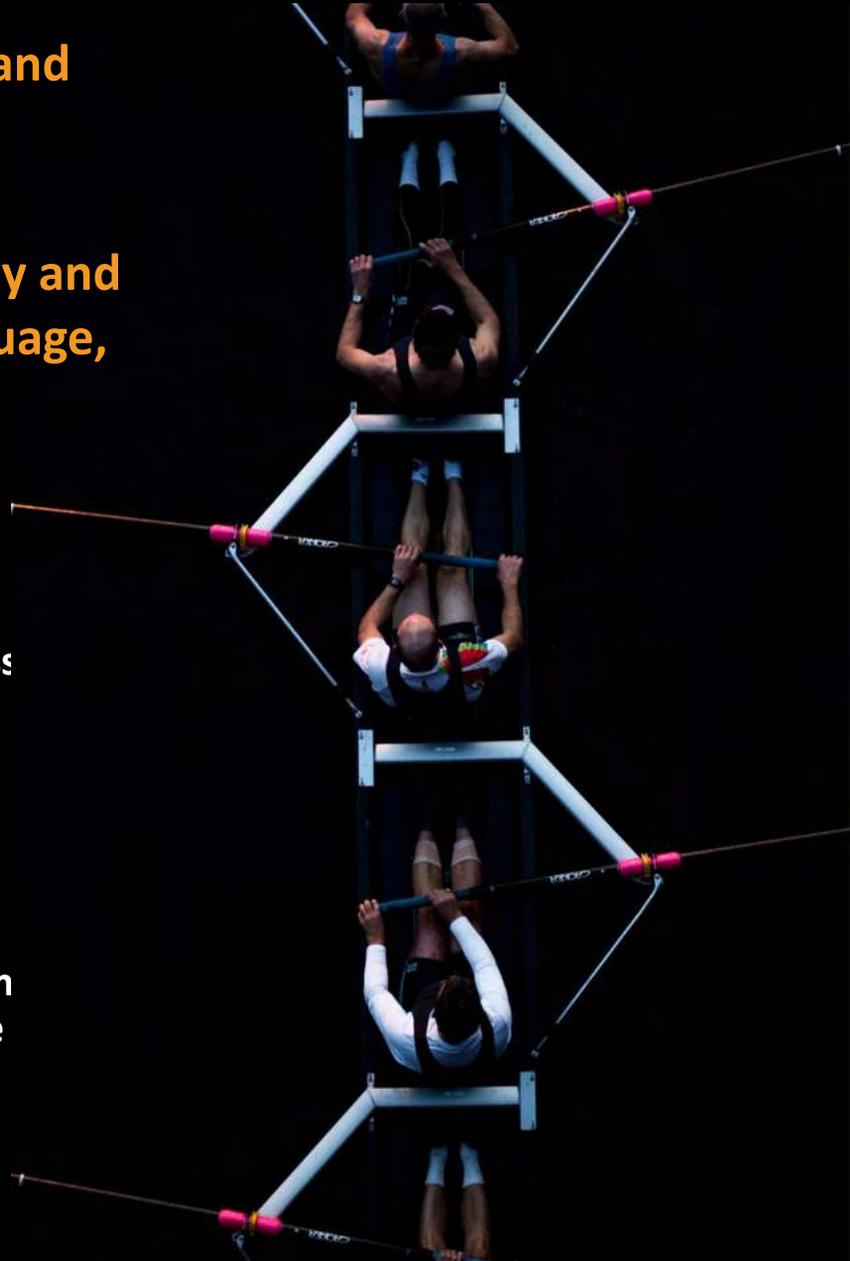
# We are where you need us to be, delivering learning solutions tailored to your needs

**We are multi-cultural and  
multi-lingual**

**We can deliver virtually and  
in person, in any language,  
in any country, to any  
number of people**

**We design and deliver across  
5 continents for clients  
whose people lead and  
manage in changing,  
challenging environments**

**We work in partnership with  
you to build positive change  
– where you need it**



# Organizations don't change, people do

We design everything around **you** - there is no one size fits all. We start by listening, understand your business challenges and goals, and we link everything back to what matters to you



This is how we help you  
drive performance,  
develop talent and  
deliver transformation

We work alongside world-class brands and those on their way, helping them to help their people deliver outstanding results, by unlocking the promise of leadership and talent in their people



## CLS BEGINS WITH WHY

Creating an organization-wide step change in soft skill behavior is challenging. In our experience, it is not the 'what' or the 'how' that are the obstacles, but rather the 'why'

We understand the answer to 'why' is best discovered rather than imposed. People learn best when they are motivated and learn by doing in an informal environment, building on existing knowledge and experience, treated as equal partners in the learning process

# Solutions we design and deliver

Courageous leadership and high  
performing teams

**Courageous conversations** - the mark of a good leader

**Virtual challenges and conflict** - helping teams and managers navigate through

**Giving and receiving feedback** to improve productivity

**Performance management** - focus on the right things for the best results

**High performing (virtual) teams**

**Agile leadership** - development tools for changing times

**Adapting leadership and management skills to remote working**

**Lead and manage in VUCA times:** It's volatile, uncertain, complex and uncertain. Prepare your leaders now

**Talent management** to attract and retain people who make a difference

Exploring the world: **engage your employees' minds** in creating the business future

Creating a culture of sharing & support through **mentoring/reverse mentoring**

**Executive, Individual and Team Coaching** - coaching on demand to give your people the support they need

# Solutions we design and deliver

Communication excellence, strength  
through diversity and resilience

**Diversity and inter-cultural competences** - see yourself and others with understanding & respect

**Personal effectiveness & resilience** - skills to help people to bounce back, so business can too

**Adapting organizational cultures** together

**New world, new possibilities:** assessing and adapting purpose, plans and processes

**Meetings which deliver** - make every meeting productive

**Creativity tools and innovation** to find new business

**Presentations to inspire confidence**

**Decision-making and setting priorities** to achieve results

**Dealing with conflict** - effective workplaces & productive relationships

**Fundamentals of innovative project management**

**Influence, negotiate and persuade** - for sales, customer service and creating change everywhere

**Customer Focus** - mindset and **behaviors** for deep customer impact

# Leading edge content and meticulous design, virtual or face to face

## **Experiential**

Learning is facilitated through authentic live experiences

## **Interactive**

Participants engage with content through active learning

## **Challenging**

Activities draw on your organization's real-life scenarios

## **Reflective**

Participants self reflect through journaling across the learning experience

## **Recorded**

All workshop artefacts are captured and shared with participants to embed learning

## **Relevant**

Program content blends proven models and the latest thinking

## **Co-created**

Learning is tailored to meet the unique needs of each client

## **Effective**

CLS learning moves the needle on performance

# WORKING IN PARTNERSHIP WITH OUR CLIENTS

We facilitate your sustainable success by establishing capabilities which foster agility and continuous learning, and develop your in-house coaching and mentoring as supporting skills.

## **We build:**

**Close relationships with your stakeholders** to guarantee broad understanding of your organization, culture and challenges

**Collaborative partnerships to ensure** relevance, buy-in and stakeholder ownership

**Sustainable solutions for you long-term** as an active learning organization

## **We offer:**

**Handover to you of ownership & delivery** to see you fly as a learning organization, maintaining the momentum our programs initiate

A **Learning Portal to sustain learning** and encourage sharing as communities of practice

**It is the long history of humankind...that those who learned to collaborate and improvise most effectively have prevailed."**

***Charles Darwin***

# CLS – a trusted partner

Our client list is extensive and includes public and private sector organizations as well as major global NGOs. Clients value our ability to rapidly scale customized learning solutions to a global audience in multiple languages, as well as our deep capability in virtual delivery.



# GET IN TOUCH TO CONTINUE THE CONVERSATION



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